

Outreach Portal User Guide For Trainers

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https://outreachportal.com

Table of Contents

1	Back	ground4
	1.1	About Outreach Portal4
	1.2	Access to Outreach Portal4
2	Gett	ing Started4
	2.1	Entering Outreach Portal
3	Outr	reach Portal Home Page – Top Menu Bar5
	3.1	Home5
	3.2	Fact Sheet6
	3.3	Ed Center Contacts6
	3.4	Policies6
	3.5	e-Verify6
	3.6	Profile7
4	Add	Notification of Training (Pre-Report)10
5	Hom	ne Page – Add Outreach Report10
	5.1	Add Outreach Report Page11
	5.2	Exception Request
	5.3	Add Topic Hours Page14
	5.4	Add Students Page
	5.5	Students Confirmation Page
	5.6	Request Cards Page
	5.7	Pay for Cards Page
6	Hom	ne Page – Submitted Reports19
	6.1	Icon Legend
	6.2	Incomplete Report
	6.3	Entered Report Detail
	6.4	Flagged Reports
	6.5	Pay for Cards
	6.6	Paid21
	6.7	Add Files
	6.8	Add Tracking Number 22

	6.9	Deleted Report	.22
7	Hom	ne Page – Replacement Cards	.22
	7.1	Request Replacement Cards	.22
	7.2	Pay for Replacement Cards Requested	.23
	7.3	Requested Replacement Card Report Summary Page	.23
8	Fred	uently Asked Questions (FAQs)	. 25

1 Background

1.1 About Outreach Portal

The Outreach Portal is a web-based application that allows authorized Outreach Trainers to submit Outreach Program Reports, manage report data, and submit payment for processing Outreach student course completion cards. The Outreach Portal also has administrative functionalities to allow Outreach Administrators (Admins) to monitor Trainer activities, manage courses and Trainers, and process Outreach student course completion cards.

Note: Minor screen changes may take place from time to time and some options may not be available to all users.

1.2 Access to Outreach Portal

Outreach Admins and Outreach Trainers who have successfully completed a Trainer or Update Course (OSHA500, OSHA501, OSHA502, OSHA503, OSHA5400, OSHA5402, OSHA5600, or OSHA5602) through an OSHA Education Center can be granted access to the Portal.

2 Getting Started

2.1 Entering Outreach Portal

a. Go to the OSHA Outreach Training Portal by entering URL http://outreachportal.com in your browser.



- i. Enter your email and password in the top banner to log in to Outreach Portal Home page.
- ii. Click the "Log in" button after entering approved email address and password for the Outreach Portal.

Email	•••••	Log in	
To retrieve your passy	vord or request access	Follow This Link	

iii. If you have forgotten your password or if you are a new Trainer seeking access to Outreach Portal, click "Follow This Link" to request log in code.

iv. Click the box to enter your email address and click "Send Log-In Code" button to receive code. Once you receive the code in your email, type the code in the box and click "verify code"

Enter that code here to continue VERIFY CODE

- v. Enter new password in the "New Password" box. Enter same password again in the "Enter it again" box and click "Change Password".
- vi. Click "Return to Log in".

UPDATED
Return to Log in

Note: Use trainer email address on file with OTI Education Center.

3 Outreach Portal Home Page - Top Menu Bar

Outreach Portal top menu bar options are available in all Outreach Portal pages.



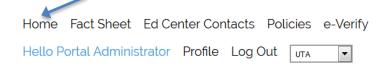
Home Fact Sheet Ed Center Contacts Policies e-Verify

Hello Portal Administrator Profile Log Out UTA

3.1 Home

Click "Home" in top menu bar to go to Outreach Portal Home page.





3.2 Fact Sheet



OSHA Training Institute (OTI) Education Centers

The OSHA Training Institute (OTI) Education Centers are a national network of nonprofit organizations authorized by OSHA to deliver occupational safety and health training to private and public sector workers, supervisors, and employers. These organizations

3.3 Ed Center Contacts



osha.gov/dte/edcenters

3.4 **Policies**

Click "Policies" to see policies and procedures for the Outreach Portal.



Home Fact Sheet Ed Center Contacts Policies e-Verify

Hello Portal Administrator Profile Log Out UTA

3.5 **e-Verify**

Click "e-VERIFY" to go to e-Verify page.



Home Fact Sheet Ed Center Contacts Policies e-Verify

Hello Portal Administrator Profile Log Out UTA

- a. To verify an authorized OSHA Outreach Student Completion Card, enter First Name, Last Name, Card Number, and click "Verify Card" button.
- b. To verify an authorized OSHA Trainer Card, enter First Name, Last Name, Card Number, place a checkmark in the trainer card box and click "Verify Card" button.

e-Verify	
o voiny	First Name
Verify an OutreachPortal card. Enter card information into the form on the right.	Last Name
	Card Number
	Trainer Card
	Verify Card

Note: Enter name exactly as it appears on card

3.6 Profile

Click "Profile" to go to Profile page.



Home	Fact Sheet	Ed Ce	nter Con	tacts	Poli	cies	e-Ve	rify
	ortal Adminis		4					
Hello P	ortal Adminis	strator	Profile	Log (Dut	UTA	•	1

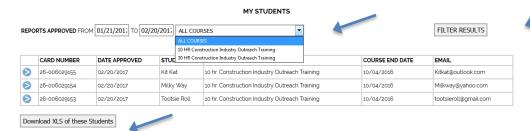
a. Enter password and click "Change" to change password. A password must be at least eight characters including one uppercase letter, one lowercase letter, one number and a special character.

CHANGE YOUR PASSWORD		4
	Change	

b. Click "View Your Students" to go to "My Students" report page.



i. Click the date boxes to select reports approved from and to dates, select type of course from the drop-down box and click "Filter Results" button to filter list of reports.



- ii. Click "Download XLS of these Students" to download in a spreadsheet.
- c. Enter contact information in the applicable boxes and checkmark the languages spoken. Click "Yes, publish my contact information" to be listed on the OSHA.GOV website and click "Update Your Contact Information".

UPDATE YOUR CONTACT INFORMATION				
	Michelle Bradshaw			
FULL LEGAL NAME:	(Contact your administrator to update your name)			
NICK-NAME:	(Any other name you go by other than your full legal name)			
COMPANY/FIRM:	(any care name year go by care area, year name garname)			
JOB TITLE:	Coodinator			
ADDRESS:	140 W Mitchell,			
ADDRESS 2:	Box 19197			
CITY:	Arlington			
STATE:	TX 🔻			
ZIP CODE:	76019			
DAY/OFFICE PHONE:	8172722581 format: 1234567890 (no spaces or extra characters)			
DAY/OFFICE PHONE EXTENSION:	0765			
HOME PHONE:	format: 1234567890 (no spaces or extra characters)			
CELL PHONE:	format: 1234567890 (no spaces or extra characters)			
WEBSITE:	http:// www.outreachportal.com			
SELECT ALL LANGUAGES IN WHICH YOU TEACH				
▼ ENGLISH ■ GE	RMAN POLISH HINDI			
	DONESIAN ROMANIAN VIETNAMESE			
DUTCH ITA	RUSSIAN CHINESE			
FRENCH	ARABIC JAPANESE TURKISH			
** PLEASE NOTE ** OSHA needs your permission to publish your contact information as a trainer on OSHA.GOV. Please check an option below to opt in or opt our				
	Yes, publish my contact information			
	No, do not publish my contact information			
	Hadda Va a Carlo Haff and I			
	Update Your Contact Information			

d. Click "edit" to edit or delete a shipping address. Click "Add a shipping address" to add a new shipping address to the list.

YOUR SHIPPING ADDRESSES: 935 Detroit Ave. edit Concord Ca 94518 usa 94518

123 Tootsie Roll Road edit Arlington TX 70000-1234 USA 8172720000

Add a shipping address

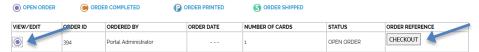
e. Click the font choice and click "Change Font" to change the font preference.

_
Raleway
Open Sans
Vollkorn Serif
Averia Libre
Times New Roman
Arial
Change Font

f. Place a checkmark in the box to order a trainer replacement card and click "Order Cards Now"



- i. Click "CHECKOUT" to enter shipping address and pay for trainer replacement card.
- ii. Click the purple icon under View/Edit to delete order.



- iii. Click the red X icon under View/Edit to delete the trainer replacement card request.
- Click "Add More Cards To This Order" to add another industry trainer card.
- v. Click "Checkout Choose Shipping Address" to order and pay for card.

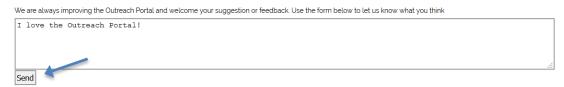


g. Click "View My Trainer Card Orders" to check the status of the order

i. Click "Checkout" to pay for trainer replacement card order.



h. Click the box to enter Outreach Portal suggestions or feedback and click "Send".



4 Add Notification of Training (Pre-Report)

Click "Add Outreach Report" to go to the Add Notification page.

a. Click "Add Notification of Training" to add first page of Outreach Report for notification

Please avoid using your browser's "Back" button while adding the report. Doing so may cause the current page to either reload or possibly expire the session.

ADD NOTIFICATION OF TRAINING (PRE-REPORT)

ADD OUTREACH PROGRAM REPORT

- b. See 5.1 Add Outreach Report.
- c. To view notification report, click the green * under "View".



d. Completed notification pre-report can be found in "Submitted Reports". See 6.1

5 Home Page - Add Outreach Report

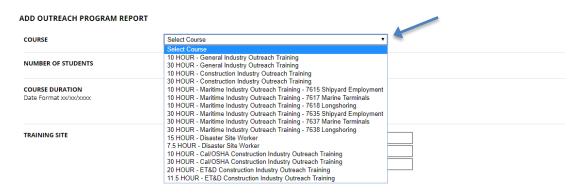
Click "Add Outreach Report" to go to Add Outreach Report page. All Outreach courses taught and course information entered in Outreach Portal must follow OSHA guidelines. Access to adding a particular course will be temporarily suspended after 3 incorrect attempts in entering course information. Do not click the back button. Contact your OTIEC administrator if your account needs to be reset.



5.1 Add Outreach Report Page

a. Course - select from drop down box.

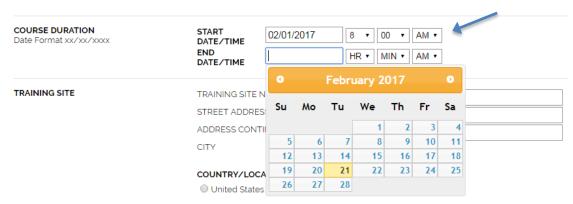
Please avoid using your browser's "Back" button while adding the report. Doing so may cause the current page to either reload or possibly expire the session.



b. Number of Students – enter number of students that completed the course.



c. Course Duration – enter start and end dates and times for the course by selecting dates from the calendar and times from the drop-down box.



d. Training Site – enter address of training site and select location along with corresponding state, jurisdiction, or specify other type of location of training site.

i. Drop down boxes for states in United States, OSHA jurisdiction, or text box for Other will appear after you have made the site location selection.

TRAINING SITE	TRAINING SITE NAME	Test	
	STREET ADDRESS	123 Tes	t Rd
	ADDRESS CONTINUED		
	CITY	Arlington	n
	COUNTRY/LOCATION/STA	TE	
	United States		Texas ▼
	OSHA Jurisdiction		
	Other		
	ZIP CODE		70000-1234

e. Course Information (check all that apply) – select language used for course instruction, if translator was present, if course was taught to youth, and if training was part of an OSHA alliance or partnership.

COURSE INFORMATION (CHECK ALL THAT APPLY)	LANGUAGE: English Spanish
	Other
	WAS A TRANSLATOR PRESENT
	O Yes
	○ No
	YOUTH (AGE 18 OR LESS)
	IS THIS TRAINING PART OF AN OSHA ALLIANCE OR PARTNERSHIP
	O Yes
	○ No
TYPE OF TRAINING SITE	○ Workplace
	Office
	○ Hotel
	O Union
	© Employer Association
	Other.

SPONSORING ORGANIZATION	© CoCobo 9 Months
	Safety & Health
	© Education
	Employer Association
	© Employer
	Community
	Cabor Union
	© N/A
	Other:

h. OSHA Outreach Training Program guidelines – click to confirm if the Outreach training course was conducted following OSHA Requirements and Procedures.

I CERTIFY THAT I HAVE CONDUCTED THIS OUTREACH TRAINING CLASS IN ACCORDANCE WITH THE OSHA OUTREACH TRAINING PROGRAM GUIDELINES. I HAVE MAINTAINED THE TRAINING RECORDS AS REQUIRED BY THESE GUIDELINES AND I WILL PROVIDE THESE RECORDS TO THE OSHA DIRECTORATE OF TRAINING AND EDUCATION (OR THEIR DESIGNEE) UPON REQUIRED. I LINDERSTAND THAT I WILL BE SUBJECT TO IMMEDIATE DISMISSAL FROM THE OSHA OUTREACH TRAINING PROGRAM IF INFORMATION PROVIDED HERRIN IS NOT TRUE AND CORRECT I FURTHER UNDERSTAND THAT PROVIDING FALSE INFORMATION HERRIN MAY SUBJECT ME TO CIVIL AND CRIMINAL PENALTIES UNDER FEDERAL LAW, INCLUDING 18 U.SC. 1001 AND SECTION 17(G) OF THE OCCUPATIONAL SAFETY AND HEALTH ACT 19 U.S.C. 668(G), WHICH PROVIDES CRIMINAL PENALTIES FOR MAKING FALSE STATEMENTS OR REPRESENTATIONS IN ANY DOCUMENT FILED PURSUANT TO THAT ACT.

I HEREBY ATTEST THAT ALL PROVIDED IS TRUE AND CORRECT.

i. Check carefully for course information accuracy and read Privacy Act Statement and Paperwork Reduction Act Statement before proceeding.

PRIVACY ACT STATEMENT AND PAPERWORK REDUCTION ACT STATEMENT
THE PRIVACY ACT OF 1974 AS AMENDED 16 U.S.C. 552A). SECTION 90 LOF TITLE 30 TO THE U.S. CODE AND 20 CFR 725504 - 513 AUTHORIZE COLLECTION OF THIS INFORMATION. THE
PURPOSE OF THIS INFORMATION IS TO DETERMINE WHETHER THE TRAINER IS AUTHORIZED AND WHETHER THE TRAINING WARD ADDITIONAL DETERMINE OF THIS INFORMATION ARE
INFORMATION IS TO DIETERMINE WHETHER THE TRAINING PROPERTY THIS INFORMATION IS DECURRED TO OBTAIN OSH STUDENT COUNCES COMPLETION CARDS ADDITIONAL DISCLOSURES OF THIS INFORMATION ARE
INFORMATION IS DECURRED THIS INFORMATION IS DECURRED TO OBTAIN OSH STUDENT COUNCES COMPLETION OF THIS INFORMATION IS DECURRED TO HIS INFORMATION IS SET MARTED TO AVERAGE 45 MINUTES PER
COLLECTION DISPLAYS A VALID OMB CONTROL NUMBER PUBLIC REPORTING BUILDEN FOR THIS COLLECTION OF INFORMATION IS ESTIMATED TO AVERAGE 45 MINUTES PER
RESPONSE INCLUDING TIME FOR REVIEWING INSTITUCTIONS, SEARCHINE DISTINING DATA SOURCES, CATHERING AND MINITAINING THE DATA INSEEDED AND COMPLETING AND
REVIEWING THE COLLECTION OF INFORMATION. THE OBLIGATION TO RESPOND TO THIS COLLECTION IS REQUIRED TO OBTAIN OSHA STUDENT COUNSE COMPLETION CARDS AS
STATED IN OSHAS OUTERACH TRAINING PROGRAM GUIDELINES SEND COMMENTS REGARDING THE BURDEN TO ANY OTHER ASPECT OF THIS COLLECTION OF
INFORMATION, INCLIDING SUGGESTIONS FOR REDUCING THIS BURDEN TO THE U.S. DEPARTMENT OF LABOR OF ANY OTHER ASPECT OF THIS COLLECTION OF
FIND AND AND AND ADDRESS.

NEXT. ADD THE COMPLETED OSHA FORM 4-50.1 TO THIS ADDRESS.

NEXT. AND DEATH OF THE COMPLETED OSHA FORM 4-50.1 TO THIS ADDRESS.

Note: If the report did not meet the number of students' requirement or was not submitted within the 30-day time limit, an exception box will appear. A reason for the exception request must be entered in the box provided, then click the submit button. You will receive an email with an approval or rejection. If the box is left empty, it will automatically be rejected. See 4.2 exception requests.

- j. Click "Next: Add Detailed Hours and/or Students" button to continue entering course information in the "Add Detailed Hours" page after completing Add Program Report page.
- k. Select start and end times for each day of class from the drop-down boxes and click "Add Hours to Days" button.

Program Report day and time details for **General Industry Outreach Training - 10 hour*** Leave starting hour at 00 if no class was class was taught on that day



l. Page displays hours entered for each day. Click "Change These Hours and Days" to make changes or click "Next: Add Topic Hours" to add topic hours.

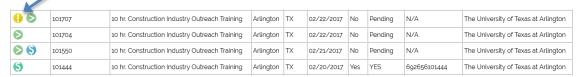
Program Report day and time details for Construction Industry Outreach Training - 10 hour

* Leave starting hour at 00 if no class was class was taught on that day

DATES	START TIME	END TIME
02/01/2017	08:00 AM	04:00 PM
02/02/2017	08:00 AM	04:00 PM
		Change These Hours and Days
		Next: Add Topic Hours

5.2 Exception Request

If the exception is approved, an approval email is automatically sent to the trainer. Click Submitted Reports link and click the flagged report to continue.



5.3 Add Topic Hours Page

Course topics and their requirements vary based on type of Outreach course. Total Hours will be automatically calculated at the bottom of the screen. PLEASE DO NOT HIT THE BACK BUTTON! Access to adding a particular course will be temporarily suspended after 3 inaccurate or incorrect attempts in entering course information. Contact your OTIEC administrator if your account needs to be reset.

10 Hour Construction Industry Outreach Training example:

•	
Hours	Topic
1 hr. ▼	Introduction to OSHA
	Focus Four
	1 hr. 30 min. 🔻 Fall Protection
	1 hr. Flectrical
	1 hr. 30 min. 🔻 Struck By
	1 hr. ▼ Caught in / between
5.00	Focus Four Total
30 min. ▼	Personal Protective and Lifesaving Equipment
45 min. ▼	Health Hazards in Construction - e.g. noise, hazard communication and sili
Elective	
Hours	Topic
45 min. ▼	Materials Handling, Storage, Use and Disposal
45 min. ▼	Tools - hand and power
0	Scaffolds
0	Cranes, Derricks, Hoists, Elevators, and Conveyors
30 min. ▼	Excavations
45 min. ▼	Stairways and Ladders
Optional	
Hours	Topic
1 hr. ▼	ЈНА
Hours	Topic
30 min. ▼	Record keeping
lours	Торіс
0	
Hours	Topic
0	
11.50	Total Hours

- a. Required Topic information select instruction time for each topic from the drop-down boxes.
- b. Elective Topic information select instruction time for each topic from the drop-down boxes.
- c. Optional Topic information select instruction time for each topic from the drop-down boxes. Manually type the topic taught in the box.
- d. Check carefully for course information accuracy before proceeding.

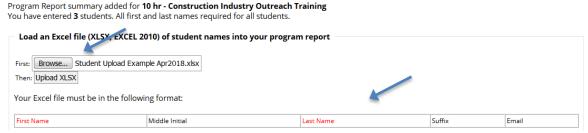
e. Click "Next: Add Students" button to continue entering course information in the Add Students page after completing Add Topic Hours page.

Note: Names of the students must be entered for report to be considered complete. Please do not click the back button.

5.4 Add Students Page

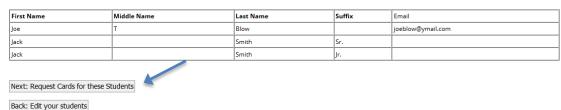
Student information can be added to the Outreach Portal by uploading an Excel file or by entering manually.

a. Uploading an Excel file. List student names only. Header line should be removed.



- Click "Choose File" to select Excel file. Excel file must follow specified format.
 Remove header line.
- ii. Click "Upload XLSX" to upload selected file.
- iii. Make changes to the names and click "Add These Students". If no changes need to be made to the name, click "Add These Students".
- iv. Check spelling of students' names and click "Next: Request Cards for these Students" to go to shipping and payment page or click "Back: Edit your students" to edit names

The following students have been added to **Program:** Construction Industry Outreach Training - 10 hour



- b. Entering information manually
 - i. First Name and Last Name fields are required. Middle initial, Suffix, and email fields are optional. Note: student email information is trainer information only.
 - ii. Names of students will be printed on the outreach cards as they are entered into the portal. Check spelling of the students' names carefully.
- c. Check names carefully for accuracy before proceeding.
- d. Click "Submit" button when you have completed and verified your entry. If you do not complete payment after clicking "Submit" button, you may return to the Outreach Portal to pay at a later time. See Section 4.6 Request Cards Page.



e. Check spelling of students' names and click "Next: Request Cards for these Students" to go to shipping and payment page or click "Back: Edit your students" to edit names.

First Name	Middle Name	Last Name	Suffix	Email
Rocky		Road		
Bubble		Gum		bubblegum@email.com
Mint		Chip		
Next: Request Cards for these Back: Edit your students	Students			

5.5 Students Confirmation Page

a. Click "Next: Request Cards for these Students" button.



5.6 Request Cards Page

a. Reach this page from Students Confirmation page or by clicking "Pay for Cards" icon in Submitted Reports View List page.

() ()	101707	10 hr. Construction Industry Outreach Training	Arlington	TX	02/22/2017	No	Pending	N/A	The University of Texas at Arlington
8	101704	10 hr. Construction Industry Outreach Training	Arlington	TX	02/22/2017	No	Pending	N/A	The University of Texas at Arlington
00	101550	10 hr. Construction Industry Outreach Training	Arlington	TX	02/21/2017	No	Pending	N/A	The University of Texas at Arlington
(5)	101444	10 hr. Construction Industry Outreach Training	Arlington	TX	02/20/2017	Yes	YES	692656101444	The University of Texas at Arlington

b. Ship cards to Trainer address on file – click "Send Cards To This Address" button next to shipping address to go to Pay for Cards page.



- i. It is possible to have multiple shipping addresses on file for selection.
- ii. Click "Delete" icon to delete an unwanted shipping address.

C.	Ship	cards	to a	new	shippi	ng ado	dress
c.	OIIIP	caras	to a	IIC VV	SILIPPI	iis au	AI C 3 3

Add a new shipping address

(For Express Services Please Do Not Enter A PO Box Address)

Address	
Address 2	
City	
State	
Country	
Zip	
Phone	
	Enter A New Shipping Address

- i. Enter new address and click "Enter A New Shipping Address" button.
- ii. Click "Send Cards To This Address" button next to the new address entered to go to "Pay for Cards" page.

Note: National Resource Center/CPWR will bypass Pay for Cards page and go directly to verify and submit.

5.7 Pay for Cards Page

- a. Pay for cards by credit card
 - i. Click "Pay For Your Card Order by Credit Card" button to go to Click Here To Pay page.

If the above information looks OK, please continue by submitting below. Cards will be printed and shipped to the above address on approval.

Choose to pay by credit card.

Pay For Your Card Order by Credit Card

ii. Click "Click Here To Pay" button in Click Here To Pay page to go to Credit Card Information page.



iii. Enter credit card number, select credit card type and credit card expiration date from the drop-down boxes, and click ">> Continue" button in Credit Card Information page or click "Reset" to clear credit card information entered to reenter credit card information.

Credit Card	Information
Card Number:	*
Cards Accepted:	Visa - MasterCard - Diner's Club - JCB - Discover - American Express
Card Type:	American Express ▼ *
Exp Date:	02 🔻 / 2017 🔻 *
* Required field	
	ly support the US-English character set. In order to ensure that you ad correctly, please refrain from using International Characters.
	>> Continue Reset

- b. Pay for cards by Purchase ID Purchase ID (Purchase Orders) can be set up for organizations with multiple Outreach Trainers. Contact your OTIEC administrator to set up Purchase ID or for more information.
 - i. Click "Pay For Your Card Order by Purchase ID" button to go to Purchase ID page.

If the above information looks OK, please continue by submi	itting below. Cards will be printed and shipped to the above address on approva
Choose to pay by credit card.	
	Pay For Your Card Order by Credit Card
	OR
Choose to pay by *Purchase ID.	
	Pay For Your Card Order by Purchase ID

ii. Enter purchase ID number in the "Enter your Purchase ID" box and click "Click Here To Submit Order" button in the Purchase ID page.

Report Students	Cost	Total
119785 3	\$8.00	
		\$24.00
Enter your Purchase ID	Click Here T	o Submit Order

6 Home Page - Submitted Reports

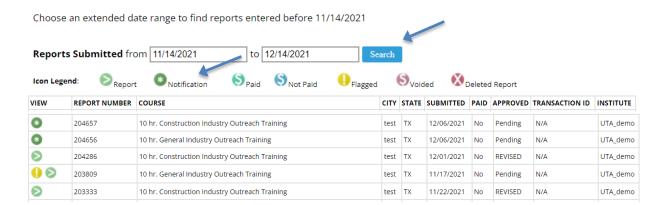
Click "Submitted Reports" to go to Submitted Reports List page.





6.1 Icon Legend

See icon legend in Submitted Reports List page. Click icon in "View" column to select available action for a submitted course.



6.2 Incomplete Report

a. Click icon in Submitted Reports List page to see an incomplete course report entered in Report Submission page.



i. Click "Edit this Report" near the bottom of the page to edit or continue entering a report.



Approval: Pending

- b. Click "Portal Report Detail PDF" button in Report Submission page to be redirected to report in PDF format.
- c. Click "OSHA Format PDF" button in Report Submission page to be redirected to report in OSHA Format PDF.
- d. Click "XLS Format" to open in XLS Format.



6.3 Entered Report Detail

a. Click icon in Submitted Report List page to see a course report entered in Report Submission page.



b. Click "Portal Report Detail PDF" button in Report Submission page to be redirected to the report in PDF format.

6.4 Flagged Reports

a. Click flagged icon to edit days and times for rejected report or to continue report entry for approved exception requests.



6.5 Pay for Cards

a. Click "Pay For Cards" icon in View column on Submitted Report List page to pay for cards. See section 4.6.



6.6 **Paid**

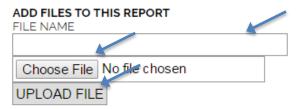
a. Click "Paid" icon in Submitted Reports List page to see a paid course report entered in Report Submission page.



b. Click "Portal Report Detail PDF" button in Submitted Report page to be redirected to report in PDF format.

6.7 Add Files

a. Click "File Name" box to name the document added. Click "Choose File" to choose the file being uploaded and click "Upload File".



- b. Click the blue arrow to open saved file
- c. Click red X to delete saved file



Note: PDF files only. Photocopies of front and back of the outreach cards will automatically save in the Outreach Report if UTA prints the cards.

6.8 Add Tracking Number

a. Click "Tracking" and enter tracking number into the box and click "Add Tracking Number".

110111201		
Tracking:	Add Tracking Number	

Note: USPS, UPS, and FedEx will automatically link to their website tracking pages.

6.9 Deleted Report

a. Click "Delete" icon in "View" column of Submitted Reports List page to view a deleted course report entered in Report Submission page.

VIEW	REPORT NUMBER	COURSE	CITY	STATE	SUBMITTED	PAID	APPROVED	TRANSACTION ID	INSTITUTE
X	101725	30 hr. Construction Industry Outreach Training	ABC	TX	Today	No	NO	692656101725	The University of Texas at Arlington

7 Home Page - Replacement Cards

Click "Replacement Cards" to go to Replacement Cards Request Queue.



7.1 Request Replacement Cards

Click "CLICK HERE" in Replacement Card Request Queue page to go to Student List of paid reports page.



a. Click the arrow icon next to name of student in Paid Students List page to request a replacement card in the Submitted Report page. If the student is not listed and is "preportal", add student manually. See section 5 Submitted Report page.

If your student is not listed below and the report was submitted within the last 3 years in paper form "pre-portal", add student below FIRST NAME MIDDLE INITIAL LAST NAME EMAIL ADDRESS SUFFIX Select Course ▼ COURSE END DATE I, Portal Administrator, certify this STUDENT completed the Outreach course ADD Choose from the student list of paid reports by placing a checkmark beside the name. You may request cards from multiple reports that are submitted for the same hour and course combination as long as that report has been completed and paid. STUDENT COURSE DATE ADDED CARD NUMBER 10 hr. Construction Industry Outreach Training 02/20/2017 26-006029155 Tootsie Roll 10 hr. Construction Industry Outreach Training 02/20/2017 26-006029153 Milky Way 10 hr. Construction Industry Outreach Training 02/20/2017 26-006029154 Request Replacement Cards

NOTE: Trainer replacement card requests. See section 3.6g Profile

7.2 Pay for Replacement Cards Requested

Replacement cards requested are listed in Replacement Card Request Queue page.

 Select reason for requesting replacement card from drop down box and click the "Update" button.



b. Selecting "Data Entry Error" from the drop down box and clicking the "Update" button opens data entry field for corrections.



- i. Click the red X to delete replacement request.
- ii. Data entry error replacement card requests and exception requests require OTIEC administrator approval prior to completion of a report. Approved reports will be flagged. •
- c. Correct data entry error and click "Submit".

Please make any corrections to the name of the student:



d. Click the "In Cart/Pay Now" button to go to Request Cards page.



7.3 Requested Replacement Card Report Summary Page

Click report detail icon in Replacement Card Request Queue page to go to Requested Replacement Card Report Summary page.



a. Click Detail Report View icon in Replacement Card Requested Report Queue to go to original Submitted Report page. *See section 5 Home Page – Submitted Reports page*.

Replacement Card Request Queue

Detail Report view	Course	Trainer	Student
0	10 hr. Construction Industry Outreach Training	Portal Administrator	KitKat Mini

Report Summary

Portal Administrator	02/20/2017
Course	10 hour - Construction Industry Outreach Training
Course Duration	10/02/2016 07:00 AM 10/04/2016 04:00 PM
Training Site	Test 123 Test Rd Arlington 70000-1234
Country/Location	United States TX

8 Frequently Asked Questions (FAQs)

- 1. Who can I contact for assistance with the Outreach Portal?

 Please contact the OSHA Education Center at the University of Texas at Arlington at 866-906-9190.
- 2. What types of Outreach Program courses are available for me to request 10-or 30-hour cards?
- 3. You are able to request 10- and 30-Hour and replacement trainer cards using the Outreach Portal for Construction, General, Maritime, and Disaster Site Industries.
- 4. Who is allowed to use the Outreach Portal? *Authorized Outreach Trainers whose trainer card(s) are current.*
- 5. What are the most popular features of the Outreach Portal?
 - o Outreach cards are preprinted with the Student's Name, Trainer's Name, and End Date of the course.
 - The Outreach Portal reduces errors and administrative functions which correlate with the processing of paper program reports.
 - The Outreach Portal makes it easier for record keeping and faster processing of OSHA Outreach trainer cards.
- 6. What happens if I enter the incorrect hours for a specific topic?

If the hours entered are not in accordance with OSHA Outreach Training Program Requirements or Procedures, after three (3) attempts the Trainer will be blocked on the Outreach Portal. The Trainer will not be allowed to proceed with their request and will not be allowed to request the same type of cards until they have contacted their Authorizing Training Organization.

7. Will I be able to view ALL requests that are submitted through the Outreach Portal and will this help my recordkeeping for audits?

All requests submitted through the Outreach Portal will be viewable by the Authorized Outreach Trainer with a summary report of their request. The summary report also includes the student names and the card numbers issued for each student. Although the Portal was designed to help Trainers with their record keeping, Trainers are still responsible to keep the required class records stated in OSHA Outreach Training Program Requirements.

- 8. If I use the Outreach Portal, how long will it take to receive my Outreach cards? The Outreach Portal was designed to make requesting cards simpler for Trainers and help the OSHA Education Center with administrative functions. The Portal will be able to process cards more efficiently. If you have not received your cards within the time frame stated in OSHA Outreach Training Program Requirements, please contact your OSHA Education Center for support.
- 9. If I have questions, how can I get support?

 Please contact the OSHA Training Institute at the University of Texas at Arlington at 866-906-9190.